

# 2023 Resident Guide



Visit [www.waconia.org](http://www.waconia.org)  
for even more



information about the  
City of Waconia!



## Vision Statement

Waconia is a free-standing growth center that is friendly, self-reliant and well managed.

## Mission Statement

We are committed to providing an ideal mix of housing, commerce, health care, recreation, downtown vitality, natural resources, transportation planning, inter-generational charm and life-long learning.

## City of Waconia Contact Information

City Hall - 201 Vine Street South  
Main Line - (952) 442-2184

- Licensing
- Administration
- Conference Room Reservations

Utility Billing - (952) 442-3107

Planning & Zoning - (952) 856-4478

- Building Permits

## Safari Island Community Center

1600 Community Drive  
Main Line (952) 442-0695  
Park & Recreation Dept. (952) 442-5802

- Memberships
- Programming



## Ice Arena

1250 Oak Avenue  
Main Line (952) 442-7465

- Ice Times
- Skate Programs

## Waconia Fire Department

26 Maple Street South  
(952) 442-2316  
(Non-Emergency)



## Public Services

310 10th Street East  
Main Line (952) 442-2615

- Snow Removal
- Streets/Sidewalks
- Streetlights
- Park Maintenance
- Utility Maintenance (Hydrants, Water Treatment Plant)

Waconia is a growing community of over 11,000 people and located just 30 minutes west of the Twin Cities. Established in 1857, Waconia is rich in history! We are nestled next to scenic Lake Waconia and offer residents a healthy environment as well as growing economic development, strong schools and excellent health care facilities. We're glad you're here!

## Numbers to know

- Non-Emergency Sheriff (952) 361-1231
- Gopher State One-Call (call before you dig) (651) 454-0002 or 811
- Waconia DMV (952) 442-4038
- Carver County Environmental Center (952) 361-1800
- Carver County Courthouse (952) 361-1500
- Chamber of Commerce (952) 442-5812
- Waconia Library (952) 442-4714
- Waconia School District 110 (952) 442-0600
- Ridgeview Medical Center (Hospital) (952) 442-2191
- Lakeview Clinic (952) 442-4461
- Waconia Post Office (952) 442-2928
- Waconia Patriot (Newspaper) (952) 442-4414

## Numbers to know

### Gas & Electric

- CenterPoint Energy (Gas) (800) 376-9663
- Xcel Energy (Electric) (800) 895-4999
- MN Valley (Electric) (952) 492-2313

### Solid Waste Haulers

- Suburban Waste (952) 937-8900
- Republic Services (952) 941-5174
- Waste Management (866) 331-1993

### Phone, Internet, Cable

- CenturyLink (Phone/Internet) (877) 862-9343
- Mediacom (Cable/Internet) (844) 987-3260
- DirecTV (Satellite) (888) 777-2454
- Dish (Satellite) (855) 318-0572

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## Snow Removal

The City relies on its residents to clear their own driveways and the sidewalks adjacent to their property. Snow must be cleared within 24 hours of snowfall. Residents are also required to clear an area for trash cans and to clear around mailboxes, delivery tubes and fire hydrants. These areas must be cleared without depositing snow back into the street or alley. For questions please contact Public Services at (952) 442-2615.

## Compost Collection

The compost site at Waconia Public Services is open on select days between April and November each year (weather permitting). We collect yard and garden waste and small brush. There is a fee associated with this service and is charged per bag or per trailer load. Check the City Website for the current schedule.

## Water Conservation

### Watering Allotment

Up to 30,000 gallons of water is permitted for outdoor watering per household each month. 4th tier rates apply in the summer months for any watering over 30,000 Gallons.

### Time of Day Conservation

To conserve water resources and prevent the wasteful and harmful effects of irrigation during the mid-day hours, irrigation is not permitted between the hours of 9:00AM and 7:00PM.

### Odd/Even Watering

Odd/Even watering restrictions are also in effect year around. If your address ends in an odd number, you may water during the appropriate hours on odd numbered calendar days. Even numbered addresses may water on even numbered calendar days.

## Building Permits

Building permits are required for most home improvement projects. There is a penalty for starting construction without a permit. Building permits help ensure that your project meets building code and safety standards. For permit questions or information please call (952) 856-4478.

## Winter Parking Regulations

Waconia's winter parking regulations are in effect from November 1st through April 1st. Parking is not allowed on any street between the hours of Midnight – 8:00AM. Any vehicle in violation will be ticketed and subject to towing.

## Recreational Fires

The City of Waconia does allow outdoor recreational fires without a permit under conditions set forth in Chapter 710.04 of the City Code. The City encourages residents to be respectful of neighbors by being cognizant of where the fire smoke is traveling.

Highlights of the regulations include:

- The fire may be no larger than 3'x3'x3'
- Burning of trash, leaves, treated wood, or hazardous material is prohibited.
- Fires that generate noxious or irritating smoke should be extinguished immediately.
- Fire pits cannot be closer than 15' from any structure & 10' from any property line.

## Utility Billing Information

- For Residential accounts, the water charge is based on actual water usage each month. The sewer charge is based on the actual water usage during November - April (winter months). For the months of May - October (summer months), the sewer charge is based on the average usage of the preceding winter months.
- The base rates are made up of four utilities: Water, Sewer, Storm Water & Streetlights
- Late fees of 10% are charged on the outstanding balances monthly if not received by the due date.
- Water Meters are read monthly around the 22nd of the month. Once imported and processed the bills are sent via the customer's preference. Bills are always due the 21st of the month.
- Water revenues are used to fund water production, treatment, water storage facilities & maintain the City infrastructure. Sewer revenues are used to fund wastewater treatment and maintain local infrastructure and lift stations. Storm water revenues are used to fund maintenance of storm water infrastructure and holding ponds.
- The Streetlight Utility funds electricity for street lights, and maintenance and replacement of existing street lights through out town.

## Pet Licensing

The City of Waconia does not require pet licensing, but does enforce other pet ordinances. Please see chapter 560 of the City Code for more information.